Additional scan result of Farbar Recovery Scan Tool (x64) Version: 14-09-2019
Ran by Helen (16-09-2019 15:13:21)
Running from E:\
Windows 7 Home Premium (X64) (2019-09-15 13:32:20)
Boot Mode: Normal
==========================================================


================== Accounts: ===========================

Administrator (S-1-5-21-738598755-1320374006-4205399254-500 - Administrator -
Disabled)
Guest (S-1-5-21-738598755-1320374006-4205399254-501 - Limited - Disabled)
Helen (S-1-5-21-738598755-1320374006-4205399254-1000 - Administrator - Enabled)
=> C:\Users\Helen

================== Security Center ======================

(If an entry is included in the fixlist, it will be removed.)

AS: Windows Defender (Enabled - Up to date)
{D68DDC3A-831F-4fae-9E44-DA132C1ACF46}

================== Installed Programs =====================

(Only the adware programs with "Hidden" flag could be added to the fixlist to
unhide them. The adware programs should be uninstalled manually.)

Microsoft .NET Framework 4 Client Profile (HKLM\...\Microsoft .NET Framework 4
Client Profile) (Version: 4.0.30319 - Microsoft Corporation)

================== Custom CLSID (Whitelisted): =========================

(If an entry is included in the fixlist, it will be removed from the registry.
The file will not be moved unless listed separately.)

ContextMenuHandlers4: [MSSE] -> {0365FE2C-F183-4091-AC82-BFC39FB75C49} =>  -> No
File
ContextMenuHandlers4: [Offline Files] -> {474C98EE-CF3D-41f5-80E3-4AAB0AB04301}
=>  -> No File
ContextMenuHandlers5: [igfxcui] -> {3AB1675A-CCFF-11D2-8B20-00A0C93CB1F4} =>
C:\Windows\system32\igfxpph.dll [2012-11-15] (Microsoft Windows Hardware
Compatibility Publisher -> Intel Corporation)
ContextMenuHandlers6: [Offline Files] -> {474C98EE-CF3D-41f5-80E3-4AAB0AB04301}
=>  -> No File

================== Shortcuts & WMI ======================

(The entries could be listed to be restored or removed.)


================== Loaded Modules (Whitelisted) =============

================== Alternate Data Streams (Whitelisted) =========

================== Safe Mode (Whitelisted) ===================

(If an entry is included in the fixlist, it will be removed from the registry.
The "AlternateShell" will be restored.)

HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Minimal\AppXSvc => ""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Minimal\BFE => ""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Minimal\BITS => ""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Minimal\camsvc => ""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Minimal\ClipSvc => ""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Minimal\dps => ""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Minimal\lfsvc => ""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Minimal\MpsSvc => ""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Minimal\msiserver => ""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Minimal\semgrsvc => ""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Minimal\SharedAccess =>
""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Minimal\shellhwdetection =>
""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Minimal\TokenBroker =>
""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Minimal\TweakingRemoveSafeBoot =>
""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Minimal\vss => ""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Minimal\WSService => ""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Network\AppXSvc => ""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Network\BITS => ""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Network\camsvc => ""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Network\ClipSvc => ""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Network\dps => ""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Network\lfsvc => ""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Network\msiserver => ""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Network\SamSs => ""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Network\semgrsvc => ""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Network\shellhwdetection =>
""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Network\srv => ""="Driver"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Network\srv2 => ""="Driver"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Network\srvnet => ""="Driver"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Network\TokenBroker =>
""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Network\TweakingRemoveSafeBoot =>
""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Network\vss => ""="Service"
HKLM\SYSTEM\CurrentControlSet\Control\SafeBoot\Network\WSService => ""="Service"

================== Association (Whitelisted) ===============

(If an entry is included in the fixlist, the registry item will be restored to
default or removed.)

=================== Internet Explorer trusted/restricted ==============

(If an entry is included in the fixlist, it will be removed from the registry.)


=================== Hosts content: =============================

(If needed Hosts: directive could be included in the fixlist to reset Hosts.)

2009-07-14 03:34 - 2019-09-15 21:01 - 000000855 _____
C:\Windows\system32\drivers\etc\hosts

127.0.0.1         localhost

=================== Other Areas ===========================

(Currently there is no automatic fix for this section.)

HKU\S-1-5-21-738598755-1320374006-4205399254-1000\Control
Panel\Desktop\\Wallpaper ->
C:\Users\Helen\AppData\Roaming\Microsoft\Windows\Themes\TranscodedWallpaper.jpg
DNS Servers: 192.168.1.1
HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Policies\System =>
(ConsentPromptBehaviorAdmin: 5) (ConsentPromptBehaviorUser: 3) (EnableLUA: 1)
Windows Firewall is enabled.

=================== MSCONFIG/TASK MANAGER disabled items ==

If an entry is included in the fixlist, it will be removed.


=================== FirewallRules (Whitelisted) ===============

(If an entry is included in the fixlist, it will be removed from the registry.
The file will not be moved unless listed separately.)


=================== Restore Points ==========================

15-09-2019 17:24:44 Windows Update
15-09-2019 17:37:56 Windows Update
15-09-2019 17:47:07 Windows Update
15-09-2019 18:03:56 Snail Driver install restore point
15-09-2019 18:06:32 Snail Driver install restore point
15-09-2019 18:08:46 Snail Driver install restore point
15-09-2019 18:10:58 Snail Driver install restore point
15-09-2019 18:13:16 Snail Driver install restore point
15-09-2019 18:16:31 Snail Driver install restore point
15-09-2019 18:18:24 Snail Driver install restore point
15-09-2019 18:21:34 Snail Driver install restore point
15-09-2019 18:23:11 Snail Driver install restore point

=================== Faulty Device Manager Devices =============

Name:
Description:
Class Guid:
Manufacturer:
Service:
Problem: : The drivers for this device are not installed. (Code 28)
Resolution: To install the drivers for this device, click "Update Driver", which
starts the Hardware Update wizard.


=================== Event log errors: ==========================

Application errors:
==================
Error: (09/15/2019 09:07:01 PM) (Source: .NET Runtime Optimization Service)
(EventID: 1103) (User: )
Description: .NET Runtime Optimization Service (clr_optimization_v2.0.50727_32)
- Tried to start a service that wasn't the latest version of CLR Optimization
service. Will shutdown

Error: (09/15/2019 09:07:01 PM) (Source: .NET Runtime Optimization Service)
(EventID: 1103) (User: )
Description: .NET Runtime Optimization Service (clr_optimization_v2.0.50727_64)
- Tried to start a service that wasn't the latest version of CLR Optimization
service. Will shutdown

Error: (09/15/2019 08:47:36 PM) (Source: VSS) (EventID: 8193) (User: )
Description: Volume Shadow Copy Service error: Unexpected error calling routine
CoCreateInstance.  hr = 0x80040154, Class not registered
.


Operation:
   Instantiating VSS server

Error: (09/15/2019 08:47:36 PM) (Source: VSS) (EventID: 22) (User: )
Description: Volume Shadow Copy Service error: A critical component required by
the Volume Shadow Copy service is not registered.
This might happened if an error occurred during Windows setup or during
installation of a Shadow Copy provider.
The error returned from CoCreateInstance on class with CLSID
{e579ab5f-1cc4-44b4-bed9-de0991ff0623} and Name IVssCoordinatorEx2 is
[0x80040154, Class not registered
].


Operation:
   Instantiating VSS server

Error: (09/15/2019 08:28:16 PM) (Source: .NET Runtime Optimization Service)
(EventID: 1103) (User: )
Description: .NET Runtime Optimization Service (clr_optimization_v2.0.50727_32)
- Tried to start a service that wasn't the latest version of CLR Optimization
service. Will shutdown

Error: (09/15/2019 08:28:16 PM) (Source: .NET Runtime Optimization Service)
(EventID: 1103) (User: )
Description: .NET Runtime Optimization Service (clr_optimization_v2.0.50727_64)
- Tried to start a service that wasn't the latest version of CLR Optimization
service. Will shutdown

Error: (09/15/2019 08:13:26 PM) (Source: VSS) (EventID: 8193) (User: )
Description: Volume Shadow Copy Service error: Unexpected error calling routine
CoCreateInstance.  hr = 0x80040154, Class not registered
.


Operation:
   Set Snapshot Context

Context:
   Execution Context: Requestor

Error: (09/15/2019 08:13:26 PM) (Source: VSS) (EventID: 22) (User: )
Description: Volume Shadow Copy Service error: A critical component required by
the Volume Shadow Copy service is not registered.
This might happened if an error occurred during Windows setup or during
installation of a Shadow Copy provider.
The error returned from CoCreateInstance on class with CLSID
{65ee1dba-8ff4-4a58-ac1c-3470ee2f376a} and Name Software Provider is
[0x80040154, Class not registered
].


Operation:
   Set Snapshot Context

Context:
   Execution Context: Requestor


System errors:
=============
Error: (09/15/2019 11:20:55 PM) (Source: Schannel) (EventID: 4119) (User: NT
AUTHORITY)
Description: The following fatal alert was received: 40.

Error: (09/15/2019 11:20:55 PM) (Source: Schannel) (EventID: 4119) (User: NT
AUTHORITY)
Description: The following fatal alert was received: 70.

Error: (09/15/2019 11:20:55 PM) (Source: Schannel) (EventID: 4119) (User: NT
AUTHORITY)
Description: The following fatal alert was received: 70.

Error: (09/15/2019 11:20:43 PM) (Source: Schannel) (EventID: 4119) (User: NT
AUTHORITY)
Description: The following fatal alert was received: 40.

Error: (09/15/2019 11:20:43 PM) (Source: Schannel) (EventID: 4119) (User: NT AUTHORITY)
Description: The following fatal alert was received: 70.

Error: (09/15/2019 11:20:43 PM) (Source: Schannel) (EventID: 4119) (User: NT AUTHORITY)
Description: The following fatal alert was received: 70.

Error: (09/15/2019 11:20:35 PM) (Source: Schannel) (EventID: 4119) (User: NT AUTHORITY)
Description: The following fatal alert was received: 40.

Error: (09/15/2019 11:20:35 PM) (Source: Schannel) (EventID: 4119) (User: NT AUTHORITY)
Description: The following fatal alert was received: 70.


=================== Memory info ==========================

BIOS: INSYDE 2.20 12/09/2009
Motherboard: TOSHIBA Portable PC
Processor: Intel(R) Pentium(R) Dual CPU T3400 @ 2.16GHz
Percentage of memory in use: 82%
Total physical RAM: 3963.99 MB
Available physical RAM: 704.22 MB
Total Virtual: 7926.13 MB
Available Virtual: 4463.42 MB

=================== Drives ==============================

Drive c: () (Fixed) (Total:111.69 GB) (Free:93.71 GB) NTFS
Drive e: () (Removable) (Total:3.71 GB) (Free:3.39 GB) FAT32

\\?\Volume{20cb370d-d7b5-11e9-857c-806e6f6e6963}\ (System Reserved) (Fixed)
(Total:0.1 GB) (Free:0.07 GB) NTFS

=================== MBR & Partition Table ==================

========================================================
Disk: 0 (MBR Code: Windows 7/8/10) (Size: 111.8 GB) (Disk ID: E7F35ABB)
Partition 1: (Active) - (Size=100 MB) - (Type=07 NTFS)
Partition 2: (Not Active) - (Size=111.7 GB) - (Type=07 NTFS)
Attempted reading MBR returned 0 bytes.
 Could not read MBR for disk 1.

=================== End of Addition.txt ==========================